



INDESERVE SERVICES AND PRODUCTS PORTFOLIO

Services supplied by IndeServe nationwide	Design	Install / Implement	MACs	Maintain	Repair	Manage
General and Structured Cabling	Y	Y	Y	Y	Y	Y
Wireless solutions	Y	Y	Y	Y	Y	Y
Electrical Wiring	Y	Y	Y	Y	Y	Y
Switchboards	Y	Y	Y	Y	Y	Y
Power Protection: (UPS' and Generators)	Y	Y	Y	Y	Y	Y
Technology Audits	Y	Y				Y
Telephony (PABX, Phones, Voicemail)	Y	Y	Y	Y	Y	Y
IT Hardware (Servers, Desktops, Notebooks, Printers, POS, Modems, Hubs & Switches)	Y	Y	Y	Y	Y	Y
IT Software	Y	Y	Y	Y		Y
Metering	?	Y	Y	Y	Y	Y
Managed Services	Y	Y	Y	Y	Y	Y
ServicePoint: Service desk applications. (ASP Hosting and Outsourced Operations)	Y	Y	Y	Y	Y	Y
Documentation Management & Retrieval	Y	Y	Y	Y		Y
Project Management and Service Delivery Management	Y	Y	Y	Y	Y	Y

Products supplied by IndeServe nationwide	Brands	Special Reseller Terms
Structured Cabling (cable products, patch panels, distribution boards, etc)	Eg, Krone, AMP, Molex, Panduit, Beldon	Y
Electrical wiring products, lighting	Various	Y
Uninterruptible Power Supplies	APC	Y
Telephony Hardware	NEC PABX	Y
IT Hardware	Various including: HP, IBM, Allied Telesyn, CISCO, DLINK, some Wireless technologies	Y
IT Software	Microsoft, other	N
Service Desk Application Software (ASP)	IndeServe's ServicePoint	Own IP